



Health Professions Education & Training (HP-ET) 101: Key Concepts to Successfully Plan, Implement, and Grow an HP-ET Program at Your Health Center

May 7, 2024

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$550,000, with 0 percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov



TODAY'S AGENDA





- Introduction
- What is Health Professions Education & Training (HP-ET)?
 - Comprehensive Workforce Planning
 - Recruitment & Retention
 - Justice, Equity, Diversity, and Inclusion (JEDI)
- Designing an HP-ET Program
- Financial Assessment & Planning
- Implementation & Maintenance
- Q&A
- Next Steps

ASSOCIATION OF CLINICIANS FOR THE UNDERSERVED (ACU)





Access to Care & Clinician Support

Recruitment & Retention

National Health Service Corps

Resources

Training

Networking

STAR² CENTER





- National Cooperative Agreement awarded in 2014
- Funded by the Bureau of Primary Healthcare
- One of 22 National Training and Technical Assistance Partners (NTTAPs)
- Produces <u>FREE</u> Resources, Training, and Technical Assistance

www.chcworkforce.org

Contact us: info@chcworkforce.org

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LEARNING OBJECTIVES





- Understand the key role HP-ET and pathway development play in recruiting and retaining mission-driven staff and supporting community representation, diversity, and equity at health centers
- Identify key aspects of designing and implementing an HP-ET program (staffing, partnerships, financial planning)
- Recognize the importance of justice, equity, diversity, and inclusion (JEDI) in developing HP-ET programs
- Learn key steps to plan for, build, and support a health center HP-ET program



INTRODUCTION TO HEALTH PROFESSIONS EDUCATION AND TRAINING (HP-ET)

WORKFORCE IS THE FUEL



A health center with a full tank identifies workforce as an essential organizational issue, invests in appropriate operational and staffing resources, and has some key features...





CORE COMPONENTS

Data-Informed Workforce Plan

Equitable & Effective Compensation Structure

Positive Culture Focused on Engagement Tested
Recruitment &
Retention
Strategies

Health
Professions
Training Program

Chief Workforce Officer

High-Functioning Managers

Policies that
Support Diversity
& Cultural
Respect





HEALTH PROFESSIONS TRAINING PROGRAM







Core Component

Provides coordinated education and training to developing health professionals and ensures current clinicians can engage in teaching.

Components of a Comprehensive Workforce Plan







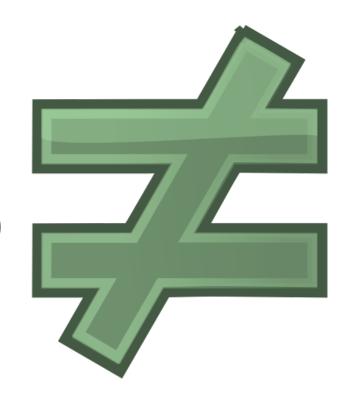
COMPREHENSIVE WORKFORCE PLAN

CWP & HP-ET Plan





Comprehensive Workforce Plan (CWP)



Health Professions
Education & Training
(HP-ET) Plan
(also referred to as
Strategic Workforce Plan)

* HP-ET Plan is one component of a CWP

WHAT IS HP-ET?

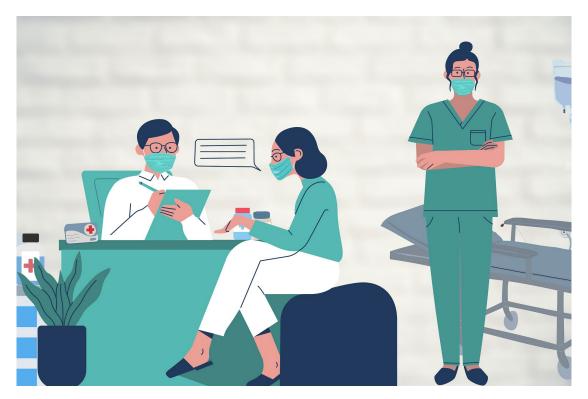
Working Definition





Enhance health centers' capabilities to recruit, develop, and retain their workforce by exposing health and allied health professions students, trainees, and residents to education and training programs at health centers.

(may also include non-clinical positions)



Source: HRSA

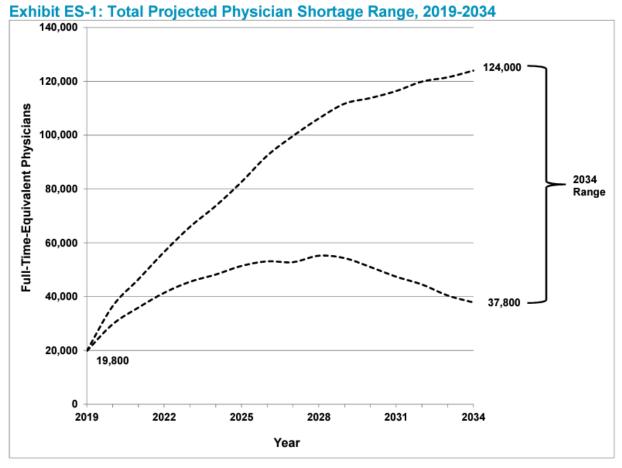
PHYSICIAN PROJECTIONS

The Shortage is Growing...





- Total physician shortage between 37,800 and 124,000 physicians by 2034
 - A primary care physician shortage of between 17,800 and 48,000 is projected by 2034.
 - A shortage of non-primary care specialty physicians of between 21,000 and 77,100 is projected by 2034



Note: Because complex systems have internal checks and balances to avoid extremes, the upper and lower bounds of the shortage projections reflect the range of most likely outcomes. The divergence over time represents increasing uncertainty.

Source: The Complexities of Physician Supply and Demand: Projections From 2019 to 2034

STAR² CENTER RESOURCE HIGHLIGHT

The Growing Provider Shortage: Building the Case for Developing an HP-ET Program



Click here to access the The Growing Provider Shortage:
Building the Case for Developing an HP-ET Program Resource









The Growing Provider Shortage: Building the Case for Developing an HP-ET Program

Overview: The Need for Health Center Health Professions Education & Training (HP-ET) Programs

Provider shortages have plagued healthcare organizations for decades, and these shortages have been exacerbated by the COVID-19 Pandemic. The Association of American Medical Colleges (AAMC) projects that by 2034, there will be a shortage of Primary Care Physicians between 17,800 and 48,000.¹ In addition to the shortage of physicians, the COVID-19 pandemic also led to the "Great Resignation" in the United States which caused staffing shortages among all levels of clinical staff. These increasing shortages have highlighted the need for HP-ET Programs as a way to "grow your own" workforce at health centers. The variety of HP-ET Programs is vast and can cover a range of roles, including:

- O Community Health Worker (CHW) training programs
- Medical Assistant (MA) training programs
- Internship and externship rotations for Physicians and Dentists
- Imbedded Primary Care Residency programs

By providing pathways to one or more needed clinical roles, health centers have the ability to use these programs as a major recruitment tool for vital positions at their organizations. Understanding what roles are currently in demand, and which are likely to increase in demand in the near future, is critical to assessing what type of HP-ET or other recruitment programs can most benefit a health center.

Provider Needs Based on National Health Service Corps (NHSC) Vacancy Data²

The graphs below show three types of "staff status":

- STAFF fully onboarded staff hired by health centers <u>not</u> on a National Health Service Corps (NHSC) contract
- 2. NHSC fully onboarded NHSC staff working at health centers
- VACANCIES unfilled positions at health centers based on eligible NHSC vacancies reported by health centers

IHS Markit Ltd., The Complexities of Physician Supply and Demand: Projections From 2019 to 2034, Washington, D.C., 2021.

² Health Resources and Services Administration. "Data Explorer." Accessed June 2023. https://data.hrsa.gov/tools/data-explorer



BUILDING & ENHANCING PATHWAYS

THE NEED FOR PATHWAYS PROGRAMS





The Power of Growing Your Own

- The variety of Pathways Programs is vast and can cover a range of roles, including:
 - Community Health Worker (CHW) training programs
 - Medical Assistant (MA) training programs

 Internship and externship rotations for Physicians and Dentists

 Imbedded Primary Care Residency programs



HP-ET FOR RECRUITMENT & RETENTION





Retention & Recruitment:

"Family medicine residents who graduate from...Teaching Health Center (THC) training residencies are nearly twice as likely to pursue employment in safety-net settings compared with non-THC graduates. This trend has been consistent over the past few years..."

HP-ET FOR RECRUITMENT & RETENTION





Recruitment:

- Exposure to health centers
- Working with underserved populations
- Developing connections with HC staff
- Connecting with clients
- Active recruiting opportunities
- Getting to know candidates
- New hires require less time to get up to speed



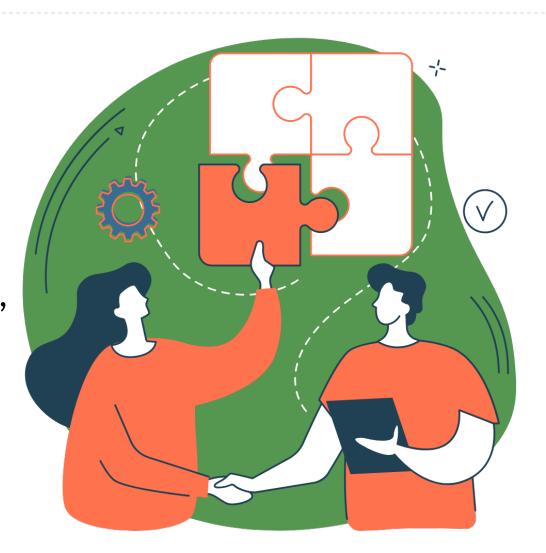
HP-ET FOR RECRUITMENT & RETENTION





Retention:

- Helping to teach and shape the next generation
- Honing own skills
- Potential perks for preceptors (CEUs, additional training, designated time to work with students)
- Building team solidarity with current and future staff





CONTEXT & CONCERNS

- Staff time commitment/added workload
- Finding partners
- Accreditation
- Leadership buy-in
- Adequate staffing
- Adequate learner pool
- Cost

REALISTIC EXPECTATIONS

- Different requirements for different programs
- Building partnerships vs going it alone
- Increased staff/resource demand
- Time to ramp up and see results

HP-ET TO "GROW-YOUR-OWN"







- Increased employee satisfaction and retention equals less turnover
- Positive economic impact to community
- Less time to fill open positions
- Greater access to care
- Increased efficiency



^{*} Nearly 60% of medical residents practice within 100 miles of their residency program and more than half stay in the same state.



JEDI'S IMPACT ON HP-ET PROGRAMS

DEFINITIONS





(Social) Justice: An analysis of how power, privilege, and oppression impact the experience of our social identities. It reflects a society, community, and institution mutually shaped to meet the needs of all groups through full and equal participation and creates physically and psychologically safe and secure spaces for all.

Equity: Actively working to identify and eliminate barriers that have prevented full participation across differences in culture and circumstance It reflects processes and practices that both acknowledge that we live in a world where **everyone has not been afforded the same resources and treatment while also working to remedy this fact.**

Diversity: Having a **variety of social identities** (sex, race, gender, class, religion, ability, health, ethnicity, migration history and many others) that spend time in shared spaces, communities, institutions or society.

Inclusion: Creating environments in which individuals and groups feel **welcomed**, **respected**, **supported**, **and valued** by eliminating practices and behaviors that marginalize. An inclusive climate **embraces differences** and offers respect in words and actions so that all people can fully participate in the organization's opportunities.

HOW JEDI CAN IMPROVE THE

WORKPLACE





Makes Work More Meaningful

- Working environment that allows all workers to thrive
- Employees are happier and more productive

Facilitates Workplace Fairness

- Confidence in the organization
- Deeper trust and commitment
- Greater likelihood of staying

Helps People Build New Skills

- Exposed to a wider range of opinions, ideas, and skills
- Increased curiosity
- Equitable opportunities

Source: Eightfold Al

WHY DOES JEDI MATTER?





When employees feel like they belong at work they are...

3x more likely to feel look forward to coming to work

3x more likely to say their workplace is fun

9x more likely to believe people are treated fairly regardless of their race

5x more likely to want to stay at their company a long time

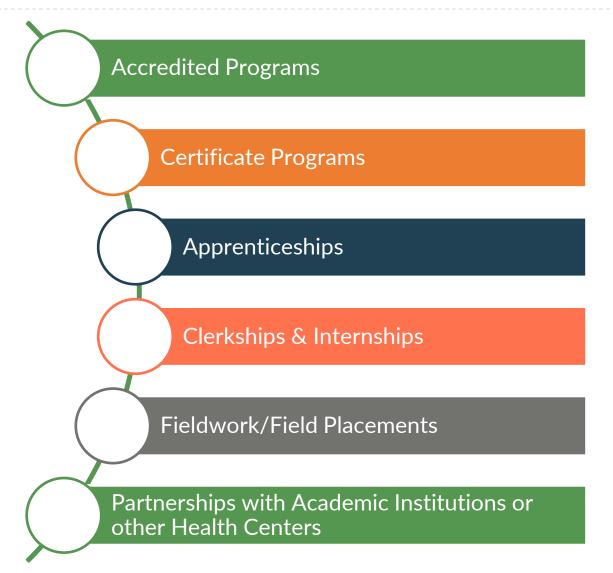
Source: Workhuman



Models & Approaches









Key Considerations





- Need
- Organizational Culture
- Buy-In & Engagement
- Available Faculty
- Partnerships
- Diversity, Equity, and Inclusion (DEI)
- Curriculum Development

- Capacity
- Financial Feasibility & Sustainability
- Gap Analysis
- Location/State Requirements
- Alignment with Organizational
 Strategy & Objectives
- Building a Culture of Education

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Questions to Consider

- What staffing shortages have you seen in the last five years? Three years? One year?
- Are any staff roles becoming harder to recruit or seeing greater turnover?
- Are there trends in clinical staff availability in your region or state that indicate those roles may be harder to fill in the future?
- Are there staff in your health center that have expressed an interest in teaching or cross-skilling/up-skilling that can take those roles?
- Are there any current staff that have expressed interest in receiving training to take on jobs or roles that are hard to fill?





Example: Teaching Health Center Program Roadmap





Roadmap for **THC Program** Development







Assess community and health center assets.



Leadership

Assemble local leadership and determine program mission. Garner approval from health center stakeholders.



Sponsorship

Identify health center or a GME Consortium to serve as a Sponsoring Institution, Consider financial options and governance structure.



Initial Educational & **Programmatic Design**

Identify Program Director. Consider community assets, educational vision, resources, and accreditation timeline.

Sept.

STAGE 2

Design



Financial Planning

Develop a budget and secure funding. Consider development and sustainability with revenue and expenses.



Sponsoring Institution Application

Develop preliminary plan with health center training site. Find a Designated Institutional Official and organize the GME Committee application.



Program Personnel

Appoint residency coordinator. Identify and obtain commitment of core faculty and other program staff.

STAGE 3

Development



Program Planning & Accreditation

Develop curricular plan; health center adaptation strategies; evaluation system and tools; policies and procedures; program letters of agreement; faculty roster. Complete ACGME application and site visit.



Marketing & Resident Recruitment

Create a website, Register with required systems. Market locally and nationally.

STAGE 4

Start-Up



Program Infrastructure & Resources

Hire core faculty and other program staff. Ensure faculty and staff development. Complete any construction and start-up purchases. Establish annual budget.



Matriculate

Welcome and orient new residents.



STAGE 5

Ongoing Efforts

Report annually ACGME and the Sponsoring Institution, Maintain accreditation and financial solvency. Recruit and retain faculty. Track program educational and clinical outcomes. Ensure ongoing health center board engagement and performance improvement.

Where to Begin?





Secure buy-in from staff and leadership



LEADERSHIP BUY-IN

Outline the Cost of Turnover





Turnover is **EXPENSIVE!**

*Calculate your health center's turnover costs by using the <u>STAR² Center Financial Assessment</u> Tool

Therefore, use data to make a business case for retention:

- What's the actual cost of turnover?
- What's the cost of a provider vacancy?
- How much does it cost to recruit?
- How much money is your organization losing to these workforce issues?
- How can you better invest money to retain staff and minimize losses?

Resources





Resources - Requirements = Surplus (or Shortfalls)

What is <u>required</u>?

What do we have?

What do we need? Or what can we offer?

A plan = How do we get what we need, using what we have?

IDENTIFY RESOURCES

Internal





Leadership SupportOne or more C-Suite membersFull C-Suite support
 □ Board of Directors/Advisory Board Support □ One or more Board members' support □ Majority of Board members' support □ Full Board support
 Patient Population That Would Benefit Diverse patient population that would benefit from additional staff diversity and training Patients have stated an interest in being part of the healthcare training community

☐ Potential Community Interest, Support, or Benefits
 Training Space for Clinical experience (supervised patient care) Skills practice Didactic instruction, group discussions, etc.
 □ Financial Resources □ Income from services provided □ Grants or donations from government or non-government sources □ Payment or other funding from training and educational institutions □ Loans or other funding

IDENTIFY RESOURCES

External





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Higher-level educational institutions	\square M
Technical/community colleges	tra
☐ State colleges	
☐ Private universities	☐ Pr
- I Hvate universities	• •
State or regional institutions with relevant	│ 🔲 Ar
remote/hybrid training programs	
, 31	□ Na
☐ Local high schools or community colleges	Pa
, ,	
with—or interested in developing—vocational	Ce
skills programs	
	□ Fe
☐ Student organizations or college/university job	
boards & clinical rotation opportunity posts	□ Ad
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Area hospitals, clinics, or independent practices	
potential partners)	l □ E×
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☐ Minority-serving institutions with health training programs
☐ Primary Care Association (PCA)
☐ Area Health Education Centers (AHECs)
 □ National Training & Technical Assistance Partners (NTTAPs)—including the STAR² Center
☐ Fellow health centers
Accrediting bodies relevant to your training program
☐ External funding/grant/loan opportunities

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Staffing

- Is there adequate staffing to support an HP-ET program?
- What departments will participate in an HP-ET program (clinical or non-clinical)
- Identifying trainers/preceptors
 - Expressed interest
 - Required credentials
 - Capacity
 - Teaching skills
 - Train-the-trainer
- Mirroring existing care teams
- Administrative support



Partnerships





- Research
- Outreach
- Proposal
- Negotiation
- Maintenance & Improvement (Communication)



Partnership Development





- AHECs
- Hospitals
- Academic Institutions
- Other Health Centers
- Contracts
- Community Based
 Organizations/Non Profits
- And more...



Partnerships Benefits & Challenges





Benefits

Negotiation Strength Aligned Mission, Vision, Values Wider Range of Resources Shared Control

Challenges

More complex decision-making Perceived conflicting need or competition More personalities in the mix



FORGING STRONG PARTNERSHIPS





Coordinating for better resource management

- ☐ Educational institution's goals for its learners?
- ☐ What are your health center's goals?
- ☐ What is your capacity to support learners? (number, timing, staffing, etc.)
- ☐ What is their ability to support your staff?
- ☐ How will your health center and the training organization update each other on changes to capacity or needs?

FORGING STRONG PARTNERSHIPS





- Work with your HP-ET partner(s) to recruit learners directly & effectively
- ☐ Remember that training organizations and schools want their graduates to get jobs...this gives your health center tremendous opportunity and power!

Strengthen the partnership, strengthen your recruitment

Curriculum





- What is required?
- What is available?

What is unique?

What needs to be developed?



ACCREDITATION ORGANIZATIONS





- Community Health Workers lists of state-by-state programs:
 - www.ruralhealthinfo.org/toolkits/community-health-workers/4/training/certification
 - nachw.org/membership/chw-networks-and-certification-programs
- Dental CODA: coda.ada.org/en/find-a-program/program-options-and-descriptions
- Medical ACGME: www.acgme.org/specialties
- Nurse Practitioner NNPRFTC: www.nppostgradtraining.com/accreditation/
- Medical Assistants AAHEP and ABHES: www.aama-ntl.org/medical-assisting/caahep-abhes-programs
- Nursing: <u>nursingcas.org/whats-the-deal-with-accreditation/</u>
- Pharmacy Tech ASHP: www.ashp.org/professional-development/technician-program-accreditation/ashp-acpe-pharmacy-technician-accreditation-commission?loginreturnUrl=SSOCheckOnly
- Social Work CSWE: <u>www.cswe.org/accreditation</u>

INFO & SUPPORT ORGANIZATIONS





MD/DO

- ACGME www.acgme.org (also Psychiatry)
- Education Health Center Guide educationhealthcenter.org
- Rural GME www.ruralgme.org

Nurse Practitioner

• CHC Inc. – <u>www.weitzmaninstitute.org/wp-</u> content/uploads/2022/02/NPResidencyBook.pdf

CHW

MHP Salud - mhpsalud.org/community-health-worker-resources

Psychology & Social Work

- APA www.accreditation.apa.org
- Council for Social Work Education: www.cswe.org

INFO & SUPPORT ORGANIZATIONS





Dental

- DDS, etc. <u>coda.ada.org/en/find-a-program/program-options-and-descriptions</u>
- DA Washington Association for Community Health www.wacommunityhealth.org/capacity-building-1

Medical Assistants

- NIMAA www.nimaa.edu/
- Washington Association for Community Health www.wacommunityhealth.org/capacity-building-1
- Alaska Primary Care Association <u>alaskapca.org/apprenticeships</u>
- NEW Health "University" <u>newhealth.org/newhealthuniversity</u>



FINANCIAL ASSESSMENT & PLANNING FOR HP-ET PROGRAMMING

Key Considerations





Not every cost can be anticipated ahead of time, so providing some flexibility in your program budget is important.

Staff Training Staff Time **Trainee Costs** & Education Marketing & **Facilities** Supplies Promotion Recruitment & Liability Administration Insurance & Partnership Building Other Fees

Staff





Staff Name Role	FTE Salary OR Pay per Hour (including overhead/benefits)	Hours or % FTE (as decimal) Spent on HP-ET Work	Hours or % FTE Spent Receiving Training or Credentialing	Total Staff Cost: Pay Rate * (HP- ET Hours + Training Hours)
Ex: Sample Person RN Clinical Rotation Instructor	\$85,000 per one year FTE (includes benefits & overhead) OR \$42 per hour	OR 1000 hours per year (20 hours per week: 5 hours lesson planning & admin + 10 hours clinical supervision + 5 hours skills instruction)	OR 48 hours per year (3 hours per month CEUs + occasional clinical instruction training and professional development)	\$85,000 * (0.5 + 0.023) =\$85,000 * 0.523 = \$44,455 OR \$42 * (1000 + 48) =\$42 * 1048 =\$44,016

Note: You may notice above there is some slight difference in the estimates between pay per hour and salary full time equivalent (FTE) due to rounding. Be as consistent as possible in your rounding methods and in using FTE or hourly pay, which should minimize these small discrepancies between estimates for different staff.

Trainee





Trainee Cohort Size	Number of Cohorts per Year	Stipend or Salary per Trainee	Benefits & HR Overhead	Total Trainee Cost per Year = Cohort Size * Cohorts per Year * (Stipend + Overhead)	Notes
Ex: 12 Medical Assistant Program learners per cohort	2 cohorts per year	\$18 per hour x 30 hours per week x 25 weeks = \$13,500	20% = \$2700 per learner	12*2*(\$13500+\$2700) = 24*\$16200 = \$388,800	Each cohort will include two additional part-time (10 hours per week) MA Apprentice students from local high school; those costs are not listed here as a state grant is paying for their program costs.

Facilities





Facility Space Requirements (square feet)	Facility Lease Cost per Square Foot per Month (monthly lease payment / total facility square footage)	Utility Cost per Square Foot per Month (monthly average utility payment [power, water, waste, internet, etc.] / facility square footage)	Maintenance & Janitorial Service Cost per Square Foot per Month	Other Recurring Monthly Costs per Square Foot (ex: security, bio waste, etc.)	Total Monthly Cost per Square Foot (lease cost per sq ft + utility cost + maintenance & janitorial + other costs)	Total HP-ET Facility Cost per Month (HP-ET facility space requirements * cost per square foot)
Ex: 1000 square feet of facility space	\$50,000 per month lease / 25,000 sq ft facility = \$2.00 per square foot	\$15,000 per month / 25,000 sq ft = \$0.60 per sq ft	\$12,000 per month (incl staff salaries and supplies) / 25,000 sq ft = \$0.48 per sq ft	\$8000 per month / 25,000 sq ft = \$0.32 per sq ft	\$2.00 + \$0.60 + \$0.48 + \$0.32 = \$3.40 per square foot	1000 sq ft * \$3.40 per sq ft per month = \$3400 per month

Supply





Non-Recoverable Supply	Cost per Unit	Units per Trainee or Staff	Number of Trainees or Staff per Cohort	Total Cost Per HP-ET Cohort
Badge and access credentials	\$50	1	12 Trainees + 3 Staff	\$750
Office supplies (pens, notebooks, printing, miscellaneous)	\$500	Program office supply budget (one unit per training cohort)	NA	\$500
Education materials (coursebooks or online training course and software access, pocket guides, reference books, etc.)	\$400 Student Edition \$1000 Instructor Edition	1	12 + 1 Instructor Edition	\$5800
Trainee equipment (ex: stethoscope & BP cuff)	\$100	1	12	\$1200
Cohort training equipment (ex: butterfly needles, tourniquets, and blood draw kits)	\$3000	Training supply budget per cohort	NA	\$3000
Trainee uniforms	\$40	2	12	\$960
				\$12,210

Marketing, Recruitment, & Partnerships





Staff Name Role	HP-ET Promotion Duties	Estimated Time (hours per week)	Pay Rate (including benefits & overhead)	Total Cost per Week	Notes
Ex: Mary Nguyen RN & HP-ET Instructor	In-person information sessions for job fairs and at local college	2 hours per week, including presentation development	\$60/hr.	\$120 per week	Estimated 25 weeks per year HP-ET program promotion work

Administrative





Staff Hour Cost Estimates—For HP-ET Program Startup

*Repeating cost for each training cohort

Name Role	Pay Rate (including overhead)	Contract Drafting & Reviewing	Budget, Tracking, & Cost Estimates	*Staff Supervision & Support	*Trainee Processing & Onboarding	*IT & Credential Setup	*Coordinating with Partner Organization(s)	Other Admin Duties (describe)	Totals
Ex: Raul Hernandez HR Director	\$60/hr.	16 hours	4 hours	20 hours	40 hours	15 hours	40 hours initial setup 15 hours throughout each cohort thereafter	10 hours HP-ET staff pay processing	

Liability Insurance & Other





- Insurance supplemental to the facility's general liability or property damage insurance
 - Specific to the training program activities
 - May not be needed depending on the facility liability insurance coverage—consult legal
- Other program fees/costs



OFFSETTING COSTS





Income Source	Amount (total)	Timeframe (Annual? Semester? Monthly? Etc.)	Recurring	Amount per Learner	Notes
Ex: State healthcare worker education grant	\$100,000	Annual	Contingent on reapplication for grant & state budget	\$25,000 x 4 learners	Specific reporting and accounting requirements, see <www>. Current funding cycle = 3 years (2024-2027).</www>
Ex: Donation from retired physician	\$20,000	One-time	No	NA	Donation from retired health center physician for health center medical education initiatives

CALCULATING RETURNS





Returns (Losses) = Gains - Inputs or Expenditures



Potential Losses

- Reduced patient load per FTE
- Reduced income per patient visit

Tangible Returns

- Reduced turnover
- Fewer position vacancies/increased recruitment
- Client retention
- Increased shift coverage
- Savings on certification, training, or CMEs now obtained in-house

Intangible Returns

- Staff Satisfaction
- Quality of Care
- Client Satisfaction
- Improved Site Reputation and Community Links
- Partnerships

STAR² CENTER RESOURCE HIGHLIGHT

Health Professions Education and Training Financial Impact Assessment Tool







Click here to access the Health
Professions Education and
Training Financial Impact
Assessment Tool





IMPLEMENTATION & MAINTENANCE OF AN HP-ET PROGRAM

ASSESSING READINESS

Key Areas

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- Leadership Commitment
- Program Goals
- Program & Licensure Requirements
- Feasibility Assessment
- Patient Volumes
- Staffing
- Space
- Technology
- Financing
- Malpractice & Liability
- Partnership Development



Source: STAR² Center Strategic Workforce Planning HP-ET Learning Collaborative & WIPFLI

ASSESSING READINESS

Feasibility





- Involves ALL internal stakeholders
- Identifies Gaps
- Develops and Implements Plans to Address Gaps
- Develops Business Model
- Financial Modeling
- Supports Internal Consensus
- Provides Foundation for Funding Applications and Contract Negotiations

HP-ET PROGRAM

Evaluating Success







- ☐ How are learners able to provide feedback to both your organizations/programs?
- ☐ How are your staff able to provide feedback?
- ☐ How are you evaluating learners' achievements at your health center?
- ☐ How is the educational institution/training organization evaluating what learners achieve at your health center?
- ☐ How are your organizations sharing that information and addressing challenges together?

QUESTIONS







STAR² CENTER RESOURCES

- Recruitment & Retention Self-Assessment Tool
- Health Center Comprehensive Workforce Plan Template
- Equal Pay for Work of Equal Value White Paper
- Financial Assessment For Provider Turnover Tool
- Building an Inclusive Organization Toolkit
- Onboarding Checklist
- Supporting Mental Health Through Compensation Equity Factsheet
- C-Suite Toolkit: Health Professions Education & Training for Recruitment and Retention

You can find all of the STAR² Center's free resources here

Sign up for our newsletter here for new resources, trainings, and updates





INTERESTED IN TRAINING ON YOUR OWN TIME?



Check out the STAR² Center Self-Paced Courses: check out-the-star-2">check o

And the ACU & STAR² Center Video webpage:

www.youtube.com/channel/UCZg-CFN7Wuev5qNUWt69u0w/feed

And the STAR² Center Podcast page:

www.chcworkforce.org/web_links/star%c2
%b2-center-chats-with-workforce-leaders/





UPCOMING EVENTS: REGISTER NOW!







Workforce Training & Technical Assistance Professional Development Series

Tuesdays, March 19, April 16, May 21, June 18 | 12:00-1:00 PT ET

Register here: http://tinyurl.com/23wua23d

Retention Planning: Build It and They Will Stay

Wednesdays, May 22 and June 10 | 4:00-5:00PM

Register here: https://tinyurl.com/y6rsd77n

STAY IN TOUCH!

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