Using Your Data Profile Dashboard Session 2

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Access to Care & Clinician Support

Recruitment & Retention

National Health Service Corps

Resources

Training

Networking

- National Cooperative Agreement awarded in 2014

- Funded by the Bureau of Primary Healthcare

- One of 21 National Training and Technical Assistance Partners (NTTAPs)

- Produces **FREE** Resources, Training, and Technical Assistance

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HOUSEKEEPING

- This session is being recorded and the **recording** will be sent via email to everyone who registered

- Please use the **Chat** box to ask questions and share comments (use the drop down box and select all participants and panelist so everyone can see your questions/comments)

- Contact **Mariah Blake** if you are having any technical difficulties

- Please complete the **evaluation** at the end of the session

- June 22, 3-3:30p.m. ET: Data Profile Dashboard Overview

- June 23, 3-3:30p.m. ET: Using Data to Inform Your Workforce Efforts

- June 24, 3-3:30p.m. ET: Demo and Features of a Data Profile Dashboard

YOUR PRESENTER

PAMELA BYRNES

Senior Consultant
John Snow, Inc. (JSI)

- Health Center Descriptive Attributes

- Health Center Recruitment and Retention Measures

- State-Level Measures

- User Guide

HEALTH CENTER DESCRIPTIVE ATTRIBUTES

Number of Sites: **10**

Medical Users: **18,314**

% Non-Patient Service Revenue: **34.2%**

Special Pop Focus (majority of patients)? : **No**

EHR Installed/In-Use?: **Yes**

Grantee Medical HPSA Score: **19**

FQHC Uninsured Penetration: **37%**

FQHC Medicaid Penetration: **44%**

Grantees serving area: **10**

Total Pop in SA: **105,179**

Total Low Income Pop in SA: **46,490**

% Medicaid Pop: **39.8%**

CHC Grant: **TRUE**

HCH Grant: **TRUE**

MHC Grant: **FALSE**

PH Grant: **FALSE**

Urban/Rural: **Urban**

Primary Care Clinical Training Program Participants?: **Yes**

Dental Clinical Training Program Participants?: **No**

Behavioral Health / SUD Clinical Training Program Participants?: **No**

HEALTH CENTER RECRUITMENT AND RETENTION MEASURES

Potential measure of interest

Recruitment and Retention Measures

| Category / Level			#	Measure Title	Report Year		
					2 Years Prior	Prior Year	Current Year
Recruitment Related	Grantee Level		1	NHSC MD,DO Placement / Current MD Staff	0%	17%	14%
			2	NHSC NP,PA,CNM Placement / Current Staff	0%	11%	10%
			3	NHSC Dentist Placement / Current Staff FTE	0%	18%	16%
			4	NHSC Psych,LCSW Placement / Current Staff FTE*	0%	33%	30%
			5	Ratio of Avg. Pay per Med FTE to MGMA mix	93%	98%	85%
			6	NHSC MD,DO Vacancy / Current MD Staff	0%	0%	0%
			7	NHSC NP,PA,CNM Vacancy / Current Staff	0%	0%	0%
			8	NHSC Dentist Vacancy / Current Staff FTE	0%	0%	0%
			9	NHSC Psych,LCSW Vacancy / Current Staff FTE	0%	0%	0%
			10	Language Focus (% Best Served nonEnglish)	26%	27%	29%
			11	4 Year Avg Profit/Loss (as % Expenses)	-2%	-7%	-9%
	S.A.		1	Primary Care MD/DOs per 100k Pop	102	100	101
			2	Specialist MD/DOs per 100k Pop	178	183	184
			3	Population Density (pop/sq.mile)	3818	3797	3781
			4	% Limited English Proficiency	14%	14%	14%
			5	Regional Price Parity Index (Cost of Living)			106.2
Retention Related	Grantee Level		1	Patient Panel per Med provider FTE	891	814	749
			2	Visits per FTE - PC MDs	2676	2547	2319
			3	Ratio of visits per PC Team FTE to MGMA mix	85%	82%	77%
			4	% Non-physician providers (of Med provider FTE)	36%	44%	43%
			5	Primary Care Clinical Support Ratio	1.5	1.6	1.5
			6	Dentist:Clinical Support Ratio	0.5	0.5	0.5
			12	Clinical Quality - Diabetes (HbA1c<9%)**	60%	74%	74%
			13	Clinical Quality - Hypertension (controlled)	59%	65%	65%

HEALTH CENTER RECRUITMENT AND RETENTION MEASURES

Select Cells Below to Drill Down
Then Click View Detail in the PopUp box.

Recruitment and Retention Measures

Potential measure of interest

			#	Measure Title	2 Years Prior	Prior Year	Current Year
					Report Year		
	Recruitment Related	Grantee Level	1	NHSC MD,DO Placement / Current MD Staff	0%	2%	2%
			2	NHSC NP,PA,CNM Placement / Current Staff	0%	0%	0%
			3	NHSC Dentist Placement / Current Staff FTE	0%	0%	0%
			4	NHSC Psych,LCSW Placement / Current Staff FTE*	0%	0%	0%
			5	Ratio of Avg. Pay per Med FTE to MGMA mix	96%	105%	106%
			6	NHSC MD,DO Vacancy / Current MD Staff	0%	7%	7%
			7	NHSC NP,PA,CNM Vacancy / Current Staff	11%	11%	9%
			8	NHSC Dentist Vacancy / Current Staff FTE	0%	0%	0%
			9	NHSC Psych,LCSW Vacancy / Current Staff FTE	0%	0%	0%
Category / Level			10	Language Focus (% Best Served nonEnglish)	85%	83%	81%
			11	4 Year Avg Profit/Loss (as % Expenses)	14%	4%	4%
		S.A.	1	Primary Care MD/DOs per 100k Pop	108	107	107
			2	Specialist MD/DOs per 100k Pop	196	194	198
			3	Population Density (pop/sq.mile)	36092	35332	31903
			4	% Limited English Proficiency	38%	37%	36%
			5	Regional Price Parity Index (Cost of Living)			125.7
	Retention Related	Grantee Level	1	Patient Panel per Med provider FTE	1001	1076	1086
			2	Visits per FTE - PC MDs	3951	4188	4245
			3	Ratio of visits per PC Team FTE to MGMA mix	125%	133%	131%
			4	% Non-physician providers (of Med provider FTE)	17%	17%	21%
			5	Primary Care Clinical Support Ratio	1.8	1.8	1.8
			6	Dentist:Clinical Support Ratio	2.0	2.1	2.2
			12	Clinical Quality - Diabetes (HbA1c<9%)**	84%	89%	89%
			13	Clinical Quality - Hypertension (controlled)	80%	81%	81%

Recruitment and Retention - State Data Summary

Measure of Interest Flaggi...▾

- ☑ Flag
- ☑ N/A
- ☑ No Flag

- 🟦 Flag
- ⬜ N/A
- No Flag

Highlight Name (Healt... 🔍

Report Year
- ⊙ Current Year
- ○ Prior Year
- ○ 2 Years Prior

Scroll Measures (Up/Down)

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Recruitment and Retention Measures

		#	Measure Title	Current Year	National
Category / Level	Recruitment Related — Grantee Level	1	NHSC MD,DO Placement / Current MD Staff		
		2	NHSC NP,PA,CNM Placement / Current Staff		
		3	NHSC Dentist Placement / Current Staff FTE		
		4	NHSC Psych,LCSW Placement / Current Staff FTE*		
		5	Ratio of Avg. Pay per Med FTE to MGMA mix		
		6	NHSC MD,DO Vacancy / Current MD Staff		
		7	NHSC NP,PA,CNM Vacancy / Current Staff		
		8	NHSC Dentist Vacancy / Current Staff FTE		
		9	NHSC Psych,LCSW Vacancy / Current Staff FTE		
		10	Language Focus (% Best Served nonEnglish)		
		11	4 Year Avg Profit/Loss (as % Expenses)		
	S.A.	1	Primary Care MD/DOs per 100k Pop		
		2	Specialist MD/DOs per 100k Pop		
		3	Population Density (pop/sq.mile)		
		4	% Limited English Proficiency		
	Retention Related — Grantee Level	1	Patient Panel per Med provider FTE		
		2	Visits per FTE - PC MDs		
		3	Ratio of visits per PC Team FTE to MGMA mix		
		4	% Non-physician providers (of Med provider FTE)		
		5	Primary Care Clinical Support Ratio		
		6	Dentist:Clinical Support Ratio		
		12	Clinical Quality - Diabetes (HbA1c<9%)**		
		13	Clinical Quality - Hypertension (controlled)		

Health Center Recruitment &Retention Data Profile Dashboard Data Summary User's Guide

- Descriptive Attributes
- Service Area Map
- Recruitment and Retention Measures
- Point of Interest Flagging
- Trend Summary
- Data Measure Descriptive Tables
  - Source
  - Description
  - Flagging Logic
  - Distribution

Comments??

Questions??

- **June 24, 3-3:30p.m. ET:** Demo and Features of a Data Profile Dashboard

THANK YOU!

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