

The following Venn diagram looks at the intersection and differences between the role of a Chief Workforce Officer and a Chief Human Resources Officer



Chief Workforce Officer

- Manages and creates the strategy to design and develop an agile workforce that is responsive to the changing needs in healthcare and the community.
- Develops and drives strategies that are advantageous for the organization, employees, patients, and communities being served.

Workforce/Personnel Strategy

- The plan of action to optimize employee performance and to align the competency of the workforce with the organization's strategic priorities.
- Requires assessment of the existing workforce to determine the current knowledge, needs, and skill gaps.

Chief Human Resources Officer

- Develops and executes human resource strategies to support overall health center operations.
- Develops the strategic direction of the organization in the areas of succession planning, workforce management, training and development, change management, and compensation.

