RECRUITMENT & RETENTION DATA PROFILE DASHBOARD

JUNE 13, 2019
1PM EASTERN
WELCOME!

Allison Abayasekara
VP, Training & Programs
WEBINAR HOUSEKEEPING

We are Recording

Ask Questions

Have Fun

http://www.chcworkforce.org
ASSOCIATION OF CLINICIANS FOR THE UNDERSERVED

Access to Care & Clinician Support

Recruitment & Retention

National Health Service Corps  Resources  Training  Networking

http://www.chcworkforce.org
BPHC NATIONAL COOPERATIVE AGREEMENTS

Community Health Center Inc.

Pipeline & Team-Based Care

Association of Clinicians for the Underserved

Recruitment & Retention

www.healthcenterinfo.org

http://www.chcworkforce.org
What type of organization do you work for?

A. Health Center Program Grantee
B. FQHC Look-Alike
C. Primary Care Association
D. Something else- I’ll tell you in the comments!
A DATA-INFORMED APPROACH
WITHOUT DATA
YOU’RE JUST ANOTHER PERSON
WITH AN OPINION

W. EDWARDS DEMING
What workforce data is available?

How do we use that data to understand workforce issues broadly?

How do we use that data to help health centers identify their own specific pressure points?
DATA PROFILE HISTORY

PDF Reports
Produced & Distributed Annually
Used to Start Conversations at Individual, State, National Levels
Previous Data Profile Reports (2015-2018)
POLL QUESTION

Have you worked with a previous version of an ACU Data Profile?

A. Yes, at least one year’s version
   B. I’m not sure…
   C. No
SUMMER = “SOFT” LAUNCH

Our Goal:
• Get feedback and incorporate user requests into the Data Profile Dashboard
• Help folks get comfortable with new system ahead of updated UDS data

Your Opportunity:
• Provide user requests via the Feedback Survey on the Data Profile Info Center
• Participate in rolling testing over the summer
CONFIDENTIALITY

You will only have access to your own individual Data Profile

Other organizations’ data will be shared in aggregate

The only other org we will share your individual data with is your Primary Care Association
CEOs: CHECK YOUR EMAIL

Sharing Your 2019 Workforce Data Profile

CHCWorkforce.org <info@chcworkforce.org>

BPHC Grantee:
The Association of Clinicians for the Underserved (ACU) is pleased to provide you access to the updated individual recruitment and retention Data Profile platform, a free resource supported by funding from the Bureau of Primary Health Care. Using national data, ACU has developed Data Profiles for each Health Center Program grantee and FQHC Look-Alike focused on key data points that relate to health center workforce recruitment and retention. The account information included below is unique to you and allows access to this confidential resource.

We have lots of information about how to use this resource, where the data comes from, and more available on our Data Profile Information Center: http://www.chcworkforce.org/star%20center-individual-recruitment-ret... (please click this link.)

This page includes many resources related to the Data Profiles, including the comprehensive User Guide.

You may now log in by clicking this link:

https://chcworkforce.org/login

This link can only be used once to log in and will lead you to a page where you can set your password.

After setting your password, you will be able to log in at https://chcworkforce.org in the future using:

username

Please be in touch if you have questions!

Sincerely,
The STAR® Center Team
Association of Clinicians for the Underserved
www.chcworkforce.org
info@chcworkforce.org
844-ACU-HIRE

http://www.chcworkforce.org

http://www.chcworkforce.org
SET YOUR PASSWORD

DATA DASHBOARD LOGIN

LOG IN

FORGOT PASSWORD?
CONNECT TO YOUR SPECIFIC DATA PROFILE!

Welcome to the STAR® Center Data Dashboard. By clicking the link below, you will be directed to your unique confidential Data Profile Dashboard where you will be able to review nationally available workforce data that could affect recruitment and retention at both health center and service area levels. This page provides descriptions of multiple views available through the Data Profile Dashboard which allow you to examine data relevant to your organization in greater detail.

Once you have reviewed the introductory information, click the “click here to get started” arrow to access Organization View. In Organization View, you will see a drop down menu option containing the grant number(s) that you are able to access. Once you click the grant number for the organization you wish to review, the page will populate with that organization’s Data Profile.

Surveys for STAR® Information will be available throughout to help you understand and analyze your data. We also encourage you to review supporting documents and tools available in our Data Profile Information Center. If you would like assistance or have any questions please don’t hesitate to contact the STAR® Center team.

View Data Profile
USING THE DATA PROFILE DASHBOARD
FROM PROFILE REPORT TO PROFILE DASHBOARD

Profile Report
- Fixed PDF format
- Measures, Flags, and Trend only
- Emailed file stored locally

Profile Dashboard
- Dynamic web-based interface
- Improved map with zoom, pan, identify areas/sites, and additional statistics
- Ability to explore data elements custom comparison and trend functions
GOALS OF DASHBOARD REVISION

- Improve depth of information
- Add data visualizations (charts/graphs)
- Improve ability to interact with maps and data
- Improve ability to interpret what the data means
- Added capability to drill down on data elements and service area characteristics
- Offer ability to compare your organization to other health centers on each measure
  - Filter to focus on comparison group of best relevance (minimum of 20 orgs in comparison group)
    - Grant funding status, Urban/Rural, Size (by medical patients), State(s)
    - Remove ‘outliers’
    - “Split” the charts to compare health centers by ‘category’ (Grant funding status, Urban/Rural, Size) showing how your center compares to other in your category and to those in the ‘other’ category.
- Enhance ability to examine trends in your data and the data for comparative groups
DATA VISIBILITY AND ACCESS

- Health Centers view their own data
- Primary Care Associations can view the data from the perspective of any health center in the state
- Filters and comparison splits can be used in combination to create a customized group (as long as 20+orgs)
- Descriptive measures and map are for most recent year
- Recruitment and Retention measures contain 3 years of data
  - Flag points are set separately for each year based on the distribution of results that year
ASK US YOUR QUESTIONS
POLL QUESTION

Do you feel confident in understanding how your organization is going to receive its profile?

A. Yes, we will keep an eye on email!
B. No, I totally missed that part
C. I’ve got the gist but have questions about the details
POLL QUESTION

What seems like the most challenging part of using this Data Profile Dashboard?

A. Getting access via my CEO
B. Understanding how to use the platform
C. Doing something with the data I see
D. Something else, I’ll tell you in chat!
What use for this Data Profile Dashboard is most interesting to you?

A. Identifying potential problem areas
B. Comparing our org to others
C. Seeing trends in my state/region
D. Something else, I’ll tell you in chat!
NEXT STEPS
WHAT TO EXPECT FROM US

Email access to CEOs & PCAs next week

More support materials in the Data Profile Information Center

Testing, feedback, and updates throughout the summer
YOUR ACTION ITEMS

Go Online
• Visit Your Data Profile Dashboard
• Meet with Your Team to Analyze & Discuss
• Submit Feedback & Check for More News

Get in Touch
• Schedule Call for Profile Review
• Request TA from Workforce Expert

http://www.chcworkforce.org
Data

Context

Concrete issues & solutions
Eric S. Turer  
Senior Health Care Consultant  
John Snow, Inc. (JSI)  
eric_turer@jsi.com  
603-573-3307
STAY IN TOUCH!

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844-ACU-HIRE
THANK YOU!