# FREQUENTLY ASKED QUESTIONS

## What is the STAR<sup>2</sup> Center?

The Solutions, Training, and Assistance for Recruitment and Retention (STAR<sup>2</sup>) Center provides resources, training, and technical assistance to help Health Center Program grantees with their clinician workforce challenges and questions.

### Who runs the STAR<sup>2</sup> Center?

The STAR<sup>2</sup> Center is a project of the <u>Association of Clinicians for the Underserved</u>.

# How is the STAR<sup>2</sup> Center funded?

The STAR<sup>2</sup> Center is funded through a <u>National Cooperative Agreement</u> with the Bureau of Primary Health Care at the Health Resources and Services Administration. This funding ensures that services are offered free of charge to all Health Center Program grantees and Look Alikes.

### What resources does the STAR<sup>2</sup> Center offer?

The <u>online resource center</u> is a growing library of workforce resources from across the country and from many partners. Individual health center recruitment and retention profiles are being developed and will be shared with health centers in February 2015.

### What training does the STAR<sup>2</sup> Center offer?

Based on the needs identified through the <u>health center recruitment and retention profiles</u>, STAR<sup>2</sup> Center staff will develop and deliver regional trainings at Primary Care Association conferences. The STAR<sup>2</sup> Center will also offer a spring webinar series on key recruitment and retention ideas. Keep an eye on the <u>training calendar</u> for updates.

### What technical assistance does the STAR<sup>2</sup> Center offer?

The STAR<sup>2</sup> center offers individualized technical assistance via phone, email, and onsite consultation. Start the process today by filling out the <u>request form</u>, calling 844-ACU-HIRE, or <u>emailing us</u>!