



ACU Workforce Strategy Session
Region 8 Action Plan 2017-2018

Objective	R&R Activity	Collaboration Opportunities	PCAs Involved
<i>Increase staff retention</i>	New staff orientation	<ul style="list-style-type: none"> • Share materials • Share curricula 	UT CHAMPS CHAD CO
	Training for front desk staff, billing, etc.	<ul style="list-style-type: none"> • Share respective curricula and speakers 	UT WY (developing) CO – online billing training
	Emerging leadership, supervisor, manager trainings	<ul style="list-style-type: none"> • Share curricula and agendas • Share hot topics & state trends/successes • Regional staff engagement 	UT CHAMPS CO CHAD
	Peer workgroups	<ul style="list-style-type: none"> • Share agendas and agenda items • Biannual regional peer group meetings • Coordinated data training/engagement as part of these meetings • Regional mentoring program (CMOs, CFOs) 	Region 8

	Annual Conference Sessions	<ul style="list-style-type: none"> • Share materials • Share successful speakers • Coordinate topics (the same vs. building) 	Region 8
	Onboarding strategy for health centers	<ul style="list-style-type: none"> • Collaborate on building plan/strategy 	CHAD CO CHAMPS WY
	Help health centers collect HR metrics, specifically turnover	<ul style="list-style-type: none"> • Share templates • Increase utilization of CHAMPS survey 	Region 8
	Update and share CHAMPS recruitment and retention survey	<ul style="list-style-type: none"> • Planning calls 	Region 8
	Help health centers engage in stay interviews	<ul style="list-style-type: none"> • Joint training • Joint templates 	Region 8
<i>Implement effective recruitment strategies</i>	Job fairs/Events (e.g. Community Showcase)	<ul style="list-style-type: none"> • Share agendas • Share material ideas (e.g. flipbook!) 	CHAMPS CHAD CO WY
	NHSC advocacy and technical assistance	<ul style="list-style-type: none"> • Share copies of materials (e.g. CO's one-pager) 	CO UT

	Employer of Choice and Recruitment Campaigns	<ul style="list-style-type: none"> • Share materials 	CO WY UT
	Multi-discipline workforce committee	<ul style="list-style-type: none"> • Share charter and organizational materials for committees • Share final plans 	CO CHAD
	Explore group purchasing options for recruitment firms	<ul style="list-style-type: none"> • Share research on recruitment firms 	Region 8
	Explore regional recruitment and or locum pool services	<ul style="list-style-type: none"> • Group discussion on interest, structure, etc. 	Region 8
	Presentations and outreach to residency programs	<ul style="list-style-type: none"> • Shared presentation materials 	CO CHAD
<i>Increase team-based care models at health centers</i>	Trainings on core competencies, care coordination, etc.	<ul style="list-style-type: none"> • Share agendas • Share language 	UT CO
	Training on team leadership and engagement	<ul style="list-style-type: none"> • Share curricula • Joint training 	UT CHAMPS CO

<i>Increase number of qualified health professionals (pipeline)</i>	Curriculum development for training programs for CHC models	<ul style="list-style-type: none"> • Share curricula! • Share partnership models and successes 	CO (want to)
	Curriculum development of professional programs at CHCs (MA, dental assistant, etc.)	<ul style="list-style-type: none"> • Share curricula • Joint training 	CO UT (both starting)
	Strengthen AHEC relationships	<ul style="list-style-type: none"> • Share engagement strategies 	Region 8
	Tracking of training placement: openings, capacity, and development	<ul style="list-style-type: none"> • Participate in ACU assessment! 	Region 8

**This Action Plan was developed during an in-person regional strategy session. The document represents ideas generated during that discussion, and is not binding or reflective of a firm commitment on the part of any participating organization.*