



ACU Workforce Strategy Session
Region 5 & 7 Action Plan 2017-2018

Objective	R&R Activity	Collaboration Opportunities	PCAs Involved
<i>Increase team-based models utilizing emerging team members</i>	Policy development	<ul style="list-style-type: none"> Share policy language 	MI KS NE
	Team-based modeling and education: observations, etc	<ul style="list-style-type: none"> Share training curricula 	IA WI MO IN NE
	Oral health integration project	<ul style="list-style-type: none"> Keep each other in the loop 	Dentaquest states
<i>Increase market awareness of FQHCs as employers</i>	Develop relationship-based activities with schools, residency programs, AHEC, etc.	<ul style="list-style-type: none"> Share examples of relationship/structures 	MI (AHEC) IL MO IA IN (Gov Health Workforce Council)
	School and residency program presentations	<ul style="list-style-type: none"> Share branded presentation materials 	IL IA MO (other marketing materials)
<i>Increase health professions training at FQHCs</i>	Modeling residency programs for health centers: business case, SEARCH, etc.	<ul style="list-style-type: none"> Develop understanding of costs associated with residencies 	NE MO IL IN (state-based funding)

			Everyone wants the costs info!
	Partnerships with academic training institutions	<ul style="list-style-type: none"> • Share templates/structures of partnerships 	IL MO IA (many informal)
	Preceptor training	<ul style="list-style-type: none"> • Share speakers • Share curricula 	MO (Will be working on, in partnership with AHEC)
	Establish/update an assessment of state of current training programs	<ul style="list-style-type: none"> • Participate in ACU assessment • Share survey questions/data 	IN KS (will be) MO (will be) MI
	Tracking loan repayment outcomes	<ul style="list-style-type: none"> • Share tracking methods and data 	MO (will be) IL
<i>Increase retention of all staff at health centers</i>	Peer learning network	<ul style="list-style-type: none"> • Share agendas • Joint topics 	Region 5 & 7
	New staff orientation	<ul style="list-style-type: none"> • Share curriculum and presentations 	WI
	Web-based and in-person workforce training	<ul style="list-style-type: none"> • Joint webinars • Coordinate curricula and content through ACU 	Region 5 & 7

	Compensation/benefits survey	<ul style="list-style-type: none"> • Use joint job descriptions and other language for state surveys (check with CHAMPS) • Discuss option of having a regional survey (Aleks to coordinate) 	Region 5 & 7
	Track retention data: turnover metrics, burnout survey, exit interview info	<ul style="list-style-type: none"> • Share burnout survey questions/final data report 	IA MO IL IN
<i>Increase provider recruitment/placement</i>	Continue/establish successful direct recruitment programs	<ul style="list-style-type: none"> • Share policies and practices for recruitment programs 	MO IA IL
	Career Fairs	<ul style="list-style-type: none"> • Share agendas, partnership agreements, etc. for hosted FQHC-only job fairs • Track/share ROI of these activities 	IL MI MO (interested)
	Workforce policy	<ul style="list-style-type: none"> • Share language 	Region 5 & 7

**This Action Plan was developed during an in-person regional strategy session. The document represents ideas generated during that discussion, and is not binding or reflective of a firm commitment on the part of any participating organization.*