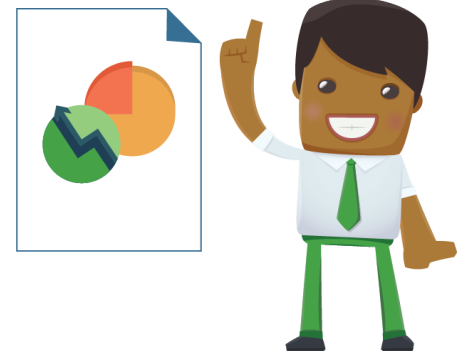


# On-Site TA Sessions

## Evaluation Review

Over the spring and summer of 2018, the STAR<sup>2</sup> Center traveled the country to conduct 15 individual, on-site workforce technical assistance sessions at health centers. Staff from Primary Care Associations were instrumental in arranging these sessions and were invited to participate in these “train the trainer” style sessions in their state.



### PCA Participants:

*(13 responses, of 15 sessions)*

- I received new ideas about how to evaluate health centers' current workforce programs.
  - PCAs: 4.31/5
- I can now identify specific areas for intervention to improve recruitment or retention programs.
  - PCAs: 4.23/5
- I learned where to access resources, tools, best practices, and training and technical assistance.
  - PCAs: 4.46/5

### Health Center Participants:

*(14 responses, of 15 sessions)*

- I can now identify specific areas for intervention to improve our current recruitment or retention program.
  - 4.5/5
- I learned where to access resources, tools, best practices, and training and technical assistance.
  - 4.71/5

## Comments from the Field

Read what TA Session participants have to say about the experience:



- “It was most informative for our organization. Was good to include our [PCA] representative to coordinate and facilitate our efforts. Excellent overall program!”
- “Thank you for the onsite support. Often times we have no-cost opportunities, but we are required to travel distances (that then cost considerably to reach the destination)--this was provided at our health center! Thanks!”
- “It was a great and insightful training. “
- “There was good interaction. The facilitator did a great job at setting up the questions to obtain the information she needed in order to identify specific areas of weakness and from there she focused the support or best practices that would work best this particular center and location; while also acknowledging what the center was doing well.”
- “I plan on following up on a regular basis with the FQHC. Thank you for this opportunity!”
- “I hope there will be opportunities to delve deeper into the needs of the clinics. I don't want the conversations we started to end.”